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Bib Data Sheet

CONFIRMATION NO. 9948

SERIAL NUMBER 09/964,268	FILING DATE 09/25/2001 RULE	CLASS 706 707	GROUP ART UNIT 2122 2171	ATTORNEY DOCKET NO. CISCP064C1
APPLICANTS Dhaval N. Shah, Santa Clara, CA; Richard Johnson, Santa Barbara, CA; 09/087,689 — 5/26/1998 ** CONTINUING DATA <i>YES Elik</i> ***** THIS APPLICATION IS A CON OF 09/175,516 10/20/1998 PAT 6,298,381 ** FOREIGN APPLICATIONS <i>NONE Elik</i> *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 10/26/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Elik</i> <u>Allowance</u> Examiner's Signature Initials		STATE OR COUNTRY CA	SHEETS DRAWING 20	TOTAL CLAIMS 15
INDEPENDENT CLAIMS 4				
ADDRESS #6 21912 Customer # 05043				
TITLE System and method for information retrieval regarding services				
FILING FEE RECEIVED 954	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	